



TFLI Telephonic Interpretation Services

To complement our face-to-face interpretation and written translation services, the **Tennessee Foreign Language Institute** provides clear, fast, accurate over-the-phone interpretation. We combine the latest technology with a staff of live language professionals located right here in the United States.

Here's how it works:

- Dial **1-877-346-1674** from any phone, and you will be connected to the call center.
- You will be asked to give the **language** you need, your **name**, the name of your **organization** and a patient/client identification number (if applicable).
- The service can be scheduled in advance, or accessed without notice.
- If you need to speak with a non-English speaker on the phone, the operator will place the call and connect you with the interpreter.
- If you do not know the language you need, the operator will help you determine the language.

Rates

Rates for telephonic interpretation are charged by the minute, with a **20-minute minimum charge**. Current rates are **\$1.95** per minute.

Languages

Over 200 languages are available to facilitate most every communication need you encounter. A complete list is on the reverse of this flyer.



Acholi	Filipino	Llocano	Soninke
Afrikaans	Finnish	Macedonian	Spanish
Akan	Flemish	Madura	Sranang
Albanian	French	Makua	Sudanese
Amharic	Fukienese	Malagasy	Swahili
Apoi	Fulani	Malay	Swedish
Arabic	Fuzhou	Malayalam	Szechuan
Armenian	Ga	Maltese	Tagalog
Ashanti	Gaelic	Mam	Taiwanese
Assamese	Galician	Mandarin	Tamil
Assyrian	Gbandi	Mandinka	Tanga
Azerbaijani/Azeri	Georgian	Marathi	Telugu
Bahasa	German	Marshallese	Thai
Balinese	Gikuyu	Mende	Tibetan
Balochi	Greek	Mien	Tigre
Bambara	Guarani	Minangkabau	Tigrinyan
Basque	Gujarathi	Mixteco	Toisanese
Bassa	Hainanese	Mizo	Tongan
Batak	Haitian Creole	Moldovian	Tshiluba
Belarusian	Hakha	Mongolian	Tsonga
Bengali	Hausa	Moore	Tswana
Berber	Hebrew	Nahuatl	Turkish
Bhili	Hiligaynon	Navajo	Turkmen
Bicol	Hindi	Nepalese	Ukrainian
Boholano	Hmong	Nigerian	Umbundu
Borana	Hungarian	Norwegian	Urdu
Bosnian	Ibo	Nuer	Uyghur
Bulgarian	Igbo	Oriya	Uzbek
Burmese	Ilocano	Oromigna	Vietnamese
Cachi	Ilonggo	Oromo	Visayan
Cambodian	Indonesian	Pampango	Waray
Canjobal	Italian	Pangasinan	Welsh
Cantonese	Japanese	Papiamento	Wolof
Cape Verde	Javanese	Pashto	Xhosa
Creole	Juba-Arabic	Persian	Yi
Catalan	Kannada	Pohnpeian	Yiddish
Cebuano	Kanuri	Polish	Yoruba
Chaldean	Kaqchikel	Portuguese	Yugoslavian
(Aramaic)	Karen	Punjabi	Zapoteco
Chaozhou	Karenni	Quechua	Zhuang
Chavacano	Kazakh	Quiche	Zulu
Cherokee	Khmer	Romani	
Chichewa	Khmu	Romanian	
Chin	Kinyarwanda	Russian	
Chuj	Kirundi	Samoan	
Chuukese	Kongo	Santali	
Creole	Korean	Serahule	
Croatian	Krahn	Serbian	
Czechoslovakian	Kurdish	Serbo-Croatian	
Danish	Kyrgyz	Sesotho	
Dari	Lakota	Shanghaiese	
Dinka	Lao / Laotian	Shona	
Dutch	Latin	Sicilian	
Estonian	Latvian	Sindhi	
Ethiopian	Liberian	Sinhalese	
Ewe	Lingala	(Sinhala)	
Falam	Lithuanian	Slovak	
Farsi (Persian)	Lkale	Slovenian	
Fijian	Llahe	Somali	

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